



Samir (Waiter/Supervisor)

Professional experiences

Supervisor (April 2023 – November 2023) – The Noodle House - Doha, Qatar

Operational Management
Staff Management
Customer Service
Financial Management
Compliance and Safety
Communication and Coordination

Captain Waiter (October 2019 – April 2023) – Biella - Doha, Qatar

Took food and drink orders
Maintained good relationship with kitchen staff
Implemented new menu
Introduction strategies to increase customer purchases of wine and dessert
Communicate with customers
Make recommendations and handle complaints or special requests

Waiter (December 2014 – September 2019) – Zodiac Hotel - Hammamet, Tunisia

Communicate with customers
Make recommendations and handle complaints or special requests
Took food and drink orders

Trainings and Diplomas

2015 - Certificate in English Language

Nabeul

2017 – Baccalaureate degree

High School – Hammamet

Languages

French : Fluent
English : Fluent